

### User Manual

#### Indoor

AW09ES2VHA  
AW12ES2VHA  
AW18ES2VHA  
AW24ES2VHA  
AW07LC2VHA  
AW09LC2VHA  
AW12LC2VHA  
AW18LC2VHA



*Design may vary by model number.*



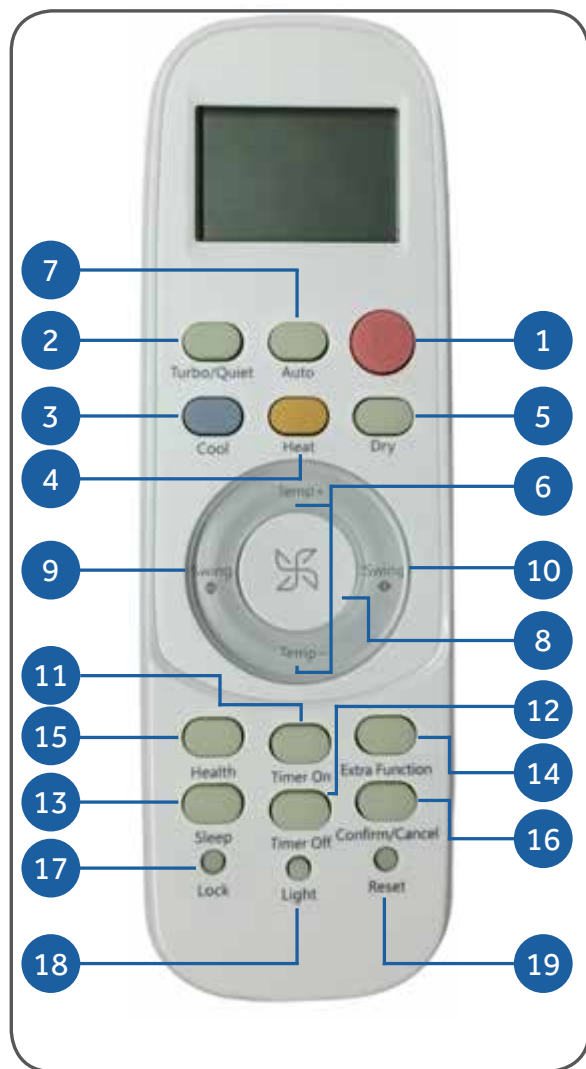
### WARNING

- This system should be installed by a qualified HVAC professional. Do not attempt to install the air conditioner by yourself because incorrect installation may cause fire, water leakage, personal injury or death.
- When abnormalities such as a burnt-smell are found, immediately power off the main switch and contact a licensed contractor.
- Do not obstruct or cover the ventilation grille on the air conditioner. Do not put fingers or any other things into the inlet/outlet or swing louver.
- Do not allow children to play with the air conditioner. Children should never be allowed to sit on the outdoor unit

- Please read this manual before using the air conditioner.
- Keep this user manual for future reference.

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## 1 Power Button

Press the ON/OFF  button on the remote control to start the unit.

## 2 TURBO/QUIET Button

The TURBO function is used for fast heating or cooling. Press the TURBO/QUIET  button once and the remote control will display the TURBO  icon on the bottom right side of the remote display and switch the unit to the TURBO function.

The QUIET function may be used when silence is needed for fast rest or reading. Press the TURBO/QUIET  button again to switch to QUIET mode and the remote control will display the QUIET  icon on the bottom left side of the remote display.

Press the TURBO/QUIET  button a third time to cancel TURBO/QUIET and return to normal operation.

Note:

TURBO/QUIET modes are only available when the unit is under cooling or heating mode (not for auto or fan mode).

Running the unit in QUIET mode for a long period of time may cause the room temperature to not reach the set temperature. If this occurs, cancel QUIET mode and set the fan speed to a higher setting.

## 3 COOL Button

In COOL mode, the unit operates in cooling. When FAN is set to AUTO, the air conditioner automatically adjusts the fan speed according to room temperature. The  will be displayed during COOL mode.

## 4 HEAT Button

In HEAT mode, warm air will blow out after a short period of the time due to cold-air prevention function. When FAN is set to AUTO, the air conditioner automatically adjusts the fan speed according to room temperature. The  will be displayed during HEAT mode.

## 5 DRY Button

DRY mode is used to reduce humidity. In DRY mode, when room temperature becomes lower than temp. setting +2°F, unit will run intermittently at LOW speed regardless of FAN setting. The  will be displayed during DRY mode.

## 6 Temperature +/- Buttons

Temp + Every time the button is pressed, the temperature setting increases.

Temp - Every time the button is pressed, temperature setting decreases.

The operating temperature range is 60°F-86°F (16°C-30°C).

## 7 AUTO Button

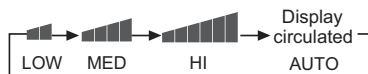
Under the mode of auto operation, the air conditioner will automatically select Cool, Heat, or Fan operation according to set temperature. When FAN is set to AUTO the air conditioner automatically adjusts the fan speed according to room temperature. The  will be displayed during AUTO mode.

## 8 FAN Button

Fan speed selection

Press the FAN  button. For each press, fan speed changes as follows:

Remote control:



The air conditioner fan will run according to the displayed fan speed.

When FAN is set to AUTO, the air conditioner automatically adjusts the fan speed according to room temperature.

## 9 Louver SWING Button - Vertical

## Air Flow Direction Adjustment

Press the SWING UP/DOWN button to choose the position of the vertical airflow louvers.

Status display of air flow

COOL/DRY:



HEAT:



Caution:

- It is advisable not to keep the vertical louver in the downward position for an extended period of time in COOL or DRY mode, otherwise condensate water may form on the louver.

Note:

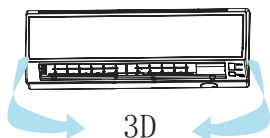
When turning the unit on, the remote control will automatically return the louver to the previous set swing position. When turning the unit off, the louver will rotate to the full open position prior to closing.

## 10 Louver SWING Button - Horizontal

Press the SWING UP/DOWN button to choose the position of the horizontal airflow louvers.

Status display of air flow

COOL/DRY/HEAT:



Caution:

- When humidity levels are high, condensate water may occur at the air outlet if all horizontal louvers are adjusted to left or right.

Note:

When turning the unit on, the remote control will automatically return the louver to the previous set swing position. When turning the unit off, the louver will rotate to the full open position prior to closing.

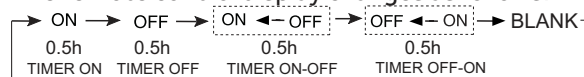
## 11 Timer ON Button

On-Off Operation

- Start the unit and select the desired operating mode.
- Press the TIMER ON button to enter the TIMER ON mode. The remote control will start flashing "ON".
- Every time the TIMER ON button is pressed the length of time increases in 0.5 hour increments between hours 0 and 12, and 1 hour increments for times between hours 12 and 24.
- Once the desired length of time is selected for the unit to turn on, press the CONFIRM/CANCEL button to confirm

this setting.

The remote control display changes as follows:



Cancel TIMER ON setting:

With a TIMER ON set, press the CONFIRM/CANCEL button once to cancel the TIMER ON.

Turning the unit ON with the TIMER from it being OFF will look like this on the remote control display:



Note:

Holding the TIMER ON button down will rapidly cycle the time. After replacing batteries or a power failure occurs, the time setting will need to be reset.

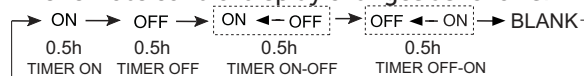
According to the Time setting sequence of TIMER ON or TIMER OFF, either Start-Stop or Stop-Start can be achieved.

## 12 Timer OFF Button

On-Off Operation

- Start the unit and select the desired operating mode.
- Press the TIMER OFF button to enter the TIMER OFF mode. The remote control will start flashing "OFF".
- Every time the TIMER OFF button is pressed the length of time decreases in 0.5 hour increments between hours 0 and 12, and 1 hour increments for times between hours 12 and 24.
- Once the desired length of time is selected for the unit to turn off, press the CONFIRM/CANCEL button to confirm this setting.

The remote control display changes as follows:



Cancel TIMER OFF setting:

With a TIMER OFF set, press the CONFIRM/CANCEL button once to cancel the TIMER OFF.

Turning the unit OFF with the TIMER from it being ON will look like this on the remote control display:



Note:

Holding the TIMER OFF button down will rapidly cycle the time. After replacing batteries or a power failure occurs, the time setting will need to be reset.

According to the Time setting sequence of TIMER ON or TIMER OFF, either Start-Stop or Stop-Start can be achieved.

### 13 SLEEP Button

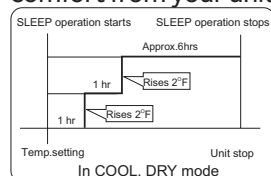
#### Sleep mode

Press the Extra Function  button to enter additional options, cycle the button to display the  icon, the  icon will flash. Press the Confirm/Cancel  button to enter the sleep function.

#### Sleep Operation Mode

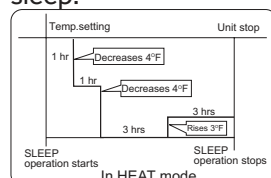
##### 1. SLEEP mode during COOL, DRY modes

One hour after SLEEP mode starts, the temperature will rise 2°F above set temperature, after another hour, the temperature rises an additional 2°F. The unit will run for an additional six hours, then turns off. The final temperature is 4°F higher than the initial set temperature. Using this feature will help with achieving maximum efficiency and comfort from your unit while you sleep.



##### 2. SLEEP mode during HEAT mode

One hour after SLEEP mode starts, the temperature will decrease 4°F below set temperature, after another hour, the temperature will decrease an additional 4°F. After an additional three hours, the temperature will rise by 2°F. The unit will run for an additional three hours, then turns off. The final temperature is 6°F lower than the initial set temperature. Using this feature will help with achieving maximum efficiency and comfort from your unit while you sleep.



##### 3. In AUTO mode

The unit operates in corresponding sleep mode adapted to the automatically selected operation mode.

#### Note:

- When the unit is set to sleep mode, the fan speed will be set to low speed and cannot be changed.
- When the TIMER function is set, the sleeping function cannot be set. If the sleeping function has been set, and the user sets the TIMER function, the sleeping function will be canceled, and the unit will be set to the timer function.

### 14 EXTRA FUNCTION Button

#### Function:

**A) Refresh air** - Feature not available on this series.

**B) A-B Yard** - This will allow you to control two separate units

with a single remote control.

Note: this feature would be setup at the time of installation by the contractor.

**C) Fan Mode** - Is indicated by the  icon. Only the fan will operate in this mode. See section 8 "FAN Button" for changing the fan settings.

**D) Intelligent upward airflow, E) Intelligent downward airflow, F) Reset intelligent airflow position**

1. Press the ON/OFF button on the remote control to turn the unit on.

Select the desired operating mode.

2. Setting the intelligent airflow function

Press the EXTRA FUNCTION  button to enter additional options. Press this button repeatedly to access the louver settings. The louver icon will cycle through the following three settings.



Select the desired position, then press the CONFIRM/CANCEL  button to set the function.

3. Canceling the intelligent airflow function

Press the EXTRA FUNCTION  button to enter additional options. Press this button repeatedly to access the louver settings. Cycle the button to the louver icon "present" position, then press the CONFIRM/CANCEL  button to cancel the function.

Notice: Do not reposition the horizontal louver by hand. This may cause the louver to run incorrectly and not match the icon displayed on the remote control. If the louver is not running correctly, turn the unit off for one minute, then back on, and adjust the louver setting with the remote control.

#### Note:

1. After setting the intelligent airflow function, the louver position is fixed.
2. In cooling, it is better to select the  mode.
3. In heating, it is better to select the  mode.
4. In cooling and dry modes, using the air conditioner for a long period of time under high humidity conditions, condensate water may form on the grille/louver.

#### G) Fahrenheit/Celsius mode shift on unit and remote -

To switch between Fahrenheit and Celsius press the EXTRA FUNCTION  button until either Celsius or Fahrenheit is displayed. Press the CONFIRM/CANCEL  button to apply the change.

**H) 50°F low temperature heating** - Feature not available on this series.

**I) Electrical heating** - Feature not available on this series.

## 15 HEALTH Button

Feature not available on this series.

## 16 Confirm/Cancel Button

Function: Setting and canceling timer and other functions.

## 17 LOCK Button

Used to lock buttons and LCD display

## 18 LIGHT Button

Turns indoor unit display on and off

## 19 RESET Button

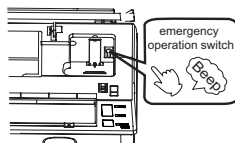
If the remote control is not functioning properly, use a pen point or similar object to depress this button to reset the remote.

## Emergency Operation

Emergency Operation:

- Use this operation only when the remote control is defective or lost.
- When the emergency operation switch is pressed, the unit beeps once, which indicates the start of this operation.
- When the power switch is turned on for the first time and emergency operation starts, the unit will run automatically in the following modes:

| Room temperature | Designated temperature | Timer mode | Fan speed | Operation mode |
|------------------|------------------------|------------|-----------|----------------|
| Above 73°F       | 79°F                   | No         | AUTO      | COOL           |
| Below 73°F       | 73°F                   | No         | AUTO      | HEAT           |



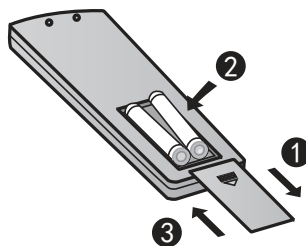
- During emergency operation, it is not possible to change the settings of temperature and fan speed. It is also not possible to operate in timer or dry modes.

## Inserting the Batteries

1. Remove the battery cover
2. Insert 2 AAA batteries as illustrated noting battery polarity
3. Reinstall the battery cover

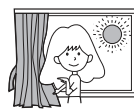
### NOTE:

- The distance from the remote control to the receiver should be less than 23 feet with no obstructions.
- If the remote control display is weak or the operating distance has diminished, the batteries may need to be replaced.
- Remote control malfunctions can sometimes be corrected by removing the batteries from the remote for a few minutes and then reinstalling them.
- Remove the batteries from the remote control if the unit will not be in use for an extended period of time. If any segments of the display remain active after battery removal, press the reset button.



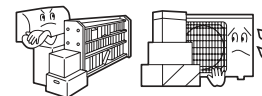
## Optimizing Performance

Close doors and windows during operation

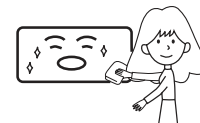


During cooling operation prevent direct sunlight with curtains or blinds

Do not block the air inlet or outlet



Wipe the air conditioner using a soft and dry cloth. For serious stains, use a neutral detergent diluted with water. Wring the water out of the cloth before wiping down the unit. Then wipe off the detergent completely.



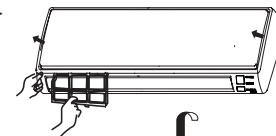
## Cleaning the Air Filter

1. Open the inlet grille by pulling it upward



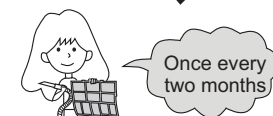
2. Remove the filter.

Gently push up on the filter's center tab until it is released from the stopper, and remove the filter downward.



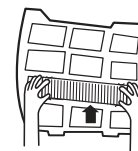
3. Clean the filter.

Use a vacuum cleaner to remove dust, or wash the filter with water. After washing, dry the filter completely.

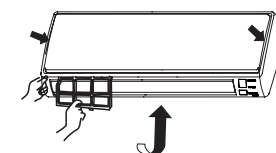


4. Attach the filter

Attach the filter so that the "FRONT" label is facing the front. Make sure that the filter is securely attached behind the holding tabs. If the filter is not attached correctly the unit may not achieve maximum efficiency.



5. Close the inlet grille.



## Before asking for service, check the following first:

|                               | Problem                                                                                                                          | Cause and Solutions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|-------------------------------|----------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Normal Performance Inspection | <p>The system does not restart immediately</p>  | <ul style="list-style-type: none"> <li>When unit is stopped, it will not restart again for 3 minutes to protect the system.</li> <li>When electricity is disconnected and then reconnected, the protection circuit will work for 3 minutes to protect the air conditioner.</li> </ul>                                                                                                                                                                                                                                                              |
|                               | <p>Noise is heard</p>                           | <ul style="list-style-type: none"> <li>During unit operation or a stop, a swishing or gurgling noise may be heard. The first 2-3 minutes after the unit has started is when the noise is most noticeable. (This noise is generated by refrigerant flowing in the system.)</li> <li>During unit operation, a cracking noise may be heard. This noise is generated by the casing expanding or shrinking due to temperature changes.</li> <li>If the airflow creating a loud noise during unit operation, the air filter may be too dirty.</li> </ul> |
|                               | <p>Odd smell</p>                                                                                                                 | <ul style="list-style-type: none"> <li>The system circulates smells from the indoor air such as the smell of furniture, paint, and/or cigarettes.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                       |
|                               | <p>Mist or steam are blowing out.</p>           | <ul style="list-style-type: none"> <li>During COOL or DRY operation, indoor unit may blow out mist. This is due to the sudden cooling of the indoor air.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                |
|                               | <p>In dry mode, fan speed can't be changed.</p>                                                                                  | <ul style="list-style-type: none"> <li>In DRY mode, when the room temperature becomes lower than the set temperature by 2°F, the unit will run intermittently at LOW speed regardless of FAN setting.</li> </ul>                                                                                                                                                                                                                                                                                                                                   |
| Conditions to check for       |                                                 | <ul style="list-style-type: none"> <li>Is the power plug inserted?</li> <li>Is there a power failure?</li> <li>Is a fuse blown?</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                         |
|                               | <p>Poor cooling</p>                           | <ul style="list-style-type: none"> <li>Is the air filter dirty? Normally it should be cleaned every 2 months.</li> <li>Is there anything blocking the inlet and/or outlet?</li> <li>Is the temperature set correctly?</li> <li>Are there any doors or windows open?</li> <li>Is there any direct sunlight through the window during the cooling operation? (Use curtains)</li> <li>Are there too many heat sources or too many people in the room during cooling operation?</li> </ul>                                                             |

**5 YEAR LIMITED PARTS WARRANTY**

This warranty covers all defects in workmanship or material for the mechanical and electrical parts contained in this product for a period of 5 years from the date of purchase. You must keep and be able to provide your original sales receipt as proof of the date of purchase.

**7 YEAR COMPRESSOR WARRANTY**

The compressor contained in this product is warranted for a period of 7 years from the date of purchase. You must keep and be able to provide your original sales receipt as proof of the date of purchase.

**WHO IS COVERED**

The original purchaser of this product.

Haier America will replace any mechanical or electrical parts or that which proves defective in normal operation for a period of 5 years. Compressor for 7 years.

**HOW CAN YOU GET SERVICE**

Contact your Installer.

All service must be performed by a licensed HVAC technician.

**THIS WARRANTY DOES NOT COVER**

1. Damages from improper installation.
2. Damages in shipping.
3. Defects other than manufacturing.
4. Damages from misuse, abuse, accident, alteration, lack of proper care and maintenance or incorrect electrical voltage or current.
5. Damages from other than household use.
6. Damages from services performed by other than a licensed HVAC technician.

**THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

The remedy provided in this warranty is exclusive and is granted in lieu of all other remedies. This warranty does not cover incidental or consequential damages. Some states do not allow the exclusion of incidental or consequential damages, so this limitation may not apply to you. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

This warranty covers units within the continental United States, Canada and Puerto Rico.

Haier America,  
Wayne, NJ 07470

[www.Haier.com](http://www.Haier.com)

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Issued Date: January 2015

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