U.S. Consumer Product Safety Commission – Recall with Health Canada and Mexico

Release Date: August 4, 2021
Release Number: 21-174

Two Million Dehumidifiers With Well-Known Brand Names Recalled Due to Fire and Burn Hazards; Manufactured by New Widetech

Recall Summary

Name of Product: Dehumidifiers

Hazard: The recalled dehumidifiers can overheat and catch fire, posing fire and burn hazards.

Remedy: Refund

Consumers should stop using the dehumidifiers immediately and contact New Widetech for a refund. The amount of the refund will be pro-rated based on the age of the dehumidifier.

Consumer Contact:
Contact New Widetech toll-free at 877-251-1512 from 8 a.m. to 7 p.m. ET Monday through Friday, or online at www.recallrtr.com/nwtdehumidifier or http://www.newwidetech.com/en/ and click on "Recall Information" at the bottom of the page for more information.

Recall Details

Units: About 2 million (In addition, about 380,000 in Canada, and about 25,000 in Mexico)

Description:

This recall involves 25-, 30-, 35-, 45-, 50-, 60-, 65-, 70-, and 74-pint dehumidifiers with the brand names including AeonAir, Amana, ArcticAire (Danby), Classic (Danby / Home Hardware Stores), Commercial Cool, Danby, Danby Designer, Danby Premiere, De'Longhi, Edgestar, Friedrich, Generations (Danby), Haier, Honeywell (JMATEK / AirTek), Idylis, Ivation, perfect aire, SuperClima, Whirlpool, and Whynter. The brand name, model number, and pint capacity are printed on the nameplate sticker on the back of the dehumidifier.

AeonAir	
Model number	**Capacity**

RDH30EB	30-pint
RDH30EB-1	30-pint
RDH45EB	45-pint
RDH45EB-1	45-pint
RDH60EB	60-pint
RDH70EB	70-pint
RDH70EB-1	70-pint
RDH70EDP	70-pint
WDH-945EL	45-pint
WDH-945EL-1	45-pint
Amana	
Model Number	**Capacity**
D930M	30-pint
D935M	35-pint
D945E	45-pint
D950EP	50-pint
D965E	65-pint
D965E-E	65-pint
D970E-E	70-pint
D970EP	70-pint
D974E	74-pint
DM70E-E	70-pint
ArcticAire (Danby)	
Model Number	**Capacity**
ADR30A2G	30-pint
ADR50A2G	50-pint
ADR70A2C	70-pint
ADR70A2G	70-pint

Classic (Danby / Home Hardware Stores)	
Model Number	**Capacity**
3824-527	70-pint
3824-527-1	70-pint
Commercial Cool	
Model Number	**Capacity**
CJ30M	30-pint
CJ35M	35-pint
CJ50E	50-pint
CJ70E	70-pint
CJ70EP	70-pint
CK50E	50-pint
Danby	
Model Number	**Capacity**
DDR45A3GDB	45-pint
DDR70A3GDB	70-pint
Danby Designer	
Model Number	**Capacity**
DDR60RGDD	60-pint
Danby Premiere	
Model Number	**Capacity**
DDR25E	25-pint
DDR25E-1	25-pint
DDR30A1GP	30-pint
DDR30A2GP	30-pint
DDR30E	30-pint
DDR30E-1	30-pint

DDR30E-2	30-pint
DDR45A1GP	45-pint
DDR45A2GP	45-pint
DDR45A3GP	45-pint
DDR45E	45-pint
DDR45E-1	45-pint
DDR5009REE	50-pint
DDR5009REE-1	50-pint
DDR5011	50-pint
DDR5011-1	50-pint
DDR50A1GP	50-pint
DDR50A2GP	50-pint
DDR6009REE	60-pint
DDR6009REE-1	60-pint
DDR60A1GP	60-pint
DDR60A2GP	60-pint
DDR60A3GP	60-pint
DDR7009REE	70-pint
DDR7009REE-1	70-pint
DDR70A1GP	70-pint
DDR70A2GP	70-pint
De’Longhi	
Model Number	**Capacity**
DD30P	30-pint
DD40P	40-pint
DD40PCA	40-pint
DD45	45-pint
DD45E	45-pint
DD45P	45-pint
DD45PE	45-pint

DD50P	50-pint
DD50PC	50-pint
DD50PE	50-pint
DD50PSC	50-pint
DD50PSCE	50-pint
DD70PE	70-pint
DDX45PE	45-pint
With respect to DDX45PE, only units within the following range of serial numbers are being recalled: 721 25 900053 P000001 *through* 721 25 900053 P000549	
DDX50PE	50-pint
With respect to DDX50PE, only units within the following range of serial numbers are being recalled: 721 25 900053 P000001 *through* 721 25 900053 P000549	
DDX70PE	70-pint
With respect to DDX70PE, only units within the following range of serial numbers are being recalled: 721 25 900053 P000001 *through* 721 25 900053 P000549	
Edgestar	
Model Number	**Capacity**
DEP500WP	50-pint
DEP501WP	50-pint
DEP700WP	70-pint
DEP701WP	70-pint
Friedrich	
Model Number	**Capacity**
D25ANP	25-pint
D25BNP	25-pint
D25D	25-pint
D25DA	25-pint

D50AP	50-pint
D50BP	50-pint
D50BP^{-A}	50-pint
D50D	50-pint
D70BP	70-pint
D70BP^{-A}	70-pint
D70AP	70-pint
D70BP	70-pint
D70D	70-pint
Generations (Danby)	
Model Number	**Capacity**
GDR5011BL	50-pint
GDR50A1C	50-pint
GDR50A2C	50-pint
Haier	
Model Number	**Capacity**
HEN70ETFP	70-pint
HEN70ETFP-E	70-pint
HM50EP	50-pint
HM70EP	70-pint
Honeywell (JMATEK / AirTek)	
Model Number	**Capacity**
DH45W	45-pint
With respect to DH45W, only units within the following range of serial numbers are being recalled: 1501/000001 *through* 1501/000924	
DH50W	50-pint
With respect to DH50W, only units within the following range of serial numbers are being recalled:	

1412/000001 *through* 1412/000850 1501/000001 *through* 1501/002774 1503/002775 *through* 1503/005170 1504/005171 *through* 1504/006546	
DH70W	70-pint
With respect to DH70W, only units within the following range of serial numbers are being recalled: 1412/000001 *through* 1412/001020 1501/000001 *through* 1501/003798 1503/003799 *through* 1503/008436 1504/008437 *through* 1504/012070	
Idylis	
Model Number	**Capacity**
0526011	70-pint
0526051	70-pint
Ivation	
Model Number	**Capacity**
IVADH30PW	30-pint
IVADH70PW	70-pint
perfect aire	
Model Number	**Capacity**
1PED30	30-pint
1PED50	50-pint
1PED50S	50-pint
1PED70	70-pint
1PEDP50	50-pint
1PEDP70	70-pint
PADP50	50-pint
PADP70	70-pint

SuperClima	
Model Number	**Capacity**
DW30M	30-pint
Whirlpool	
Model Number	**Capacity**
WDH70EAPW	70-pint
Whynter	
Model Number	**Capacity**
RPD-302W	30-pint
RPD-503SP	50-pint
RPD-702WP	70-pint

Incidents/Injuries: New Widetech is aware of 107 incidents of the recalled dehumidifiers overheating and/or catching fire, resulting in about $17 million in property damage. No injuries have been reported.

Sold At: Lowe's stores, Costco, Walmart, Menards, and other retailers nationwide from February 2009 through August 2017 for between $120 and $430.

Manufacturer: New Widetech

Manufactured in: China

Note: Health Canada's press release is available at: https://healthycanadians.gc.ca/recall-alert-rappel-avis/hc-sc/2021/75829r-eng.php
Profeco's press release is available at: https://www.gob.mx/profeco/articulos/alertas-al-consumidor-35310?state=published

Photos

Recalled AeonAir dehumidifier

Recalled Amana dehumidifier

Recalled ArcticAire dehumidifier

Recalled Classic dehumidifier

Recalled Danby dehumidifier

Recalled Danby Designer dehumidifier

Recalled Danby Premiere dehumidifier

Recalled Commercial Cool dehumidifier

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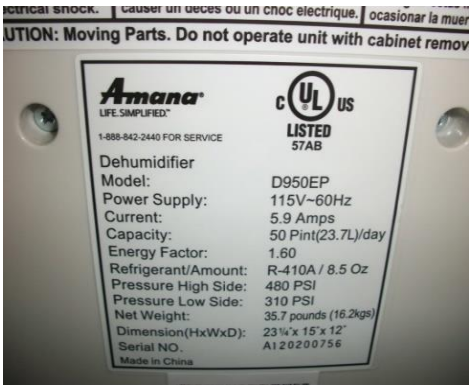

Example Rating Sticker located on rear of recalled dehumidifiers

About the U.S. CPSC

The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product incidents cost the nation more than $1 trillion annually. CPSC's work to ensure the safety of consumer products has contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For lifesaving information:

- Visit CPSC.gov.
- Sign up to receive our e-mail alerts.
- Follow us on Facebook, Instagram @USCPSC and Twitter @USCPSC.
- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC's Hotline at 800-638-2772 (TTY 301-595-7054).

- Contact a media specialist.